

# Emergency Response Service

For when you need the best to be on your team.

## Key Benefits



**Limit impact and costs** for your organization with structured emergency response



**Structured event handling** by experienced Incident Manager



**Trained Security Analysts** assist with incident response



**Microsoft driven toolkit** to help detect and eradicate threats in your environment



**Proactive assistance** from detection to eradication of threats, using industry best practice

## Did you know?

Dealing with a severe cyber security incident is a challenge for organizations of all sizes and industries.

## We are here to help you

We perform when we deep-dive into various data sources, whether they are network logs in MS Sentinel SIEM or process activity data in MS Defender ATP.

## Experienced Analysts

With a team of experienced security analysts, **VENZO\_** offers the know-how to handle large scale security incidents to help you identify and eradicate threat actors from your environment.

*“70% of attacks impacting EMEA in 2019 were financially motivated with 87% of threat actors being external to the impacted organization.”*

- Verizon 2020 Data Breach Investigations Report

As modern attack techniques evolve, traditional security solutions become unable to detect them. Even with more sophisticated products, it is challenging to keep attackers outside of your environment and protect your most important assets.

**What would have been a harmless incident might have evolved into an emergency by the time your team discovers a threat.**

When your team needs a boost, **VENZO\_** cyber security is ready to jump in. With our Emergency Response Service, we help you detect, contain and expel unwanted visitors from your environment and assist with coordinating response activities within your organization.

## What is an Emergency Response Service?

**Emergency Response Is...**

- Boosting your cyber security team
- Structured handling of cyber threats
- Following industry best practices and frameworks
- Strengthening your defenses long-term

### Goals

- Effective and timely incident response
- Limit damages to your organization
- Identify and close gaps

### Service

- Incident Managers advise on technical and business challenges
- Security Analyst support your team
- We analyze your incidents and recommends next steps

### Framework

- PICERL model:
- **Prepare**
  - **Identify**
  - **Contain**
  - **Eradicate**
  - **Remediate**
  - Share (**Lessons Learned**)





## We will...



Investigate your environment for indicators of compromise



Help with scoping and containment of the threat



Create detection rules for discovered threats in Defender for Endpoints



Report regularly and communicate on status and findings



Give you advise and recommendations to improve your defenses

Service Packages	On Demand	Standard Retainer
Security Investigation	✓	✓
Report on Findings and Recommendations	✓	✓
Security Advisory		✓
24/7 Incident Response Support		✓
<u>Additional services:</u> DPO Advisory, Eviction and Eviction Architect Advisory, Defender Deployment Assistance		

### Package details

Whether you need a quick support boost or want to profit from the full VENZO\_ cyber security expertise: Our Emergency Response Service is tailored to fulfil your business needs.

Pay for value, not empty hours!

We are not here to sit around and wait for incidents. Instead, we proactively work with you and your team to strengthen your long-term defenses, so you always get the most out of your Emergency Response Service.

#### Always included:

- ✓ **Investigation** based on Microsoft 365 Defender data
- ✓ **Report** includes discovered malware, compromised hosts, identified detection gaps, identified logging gaps (missing log sources) and insecure practices, and new analytics (improved detection mechanisms)
- ✓ **Holistic advisory** on strategic security planning, data breach handling, and other direct recommendations from our findings



cyber security

**Reach out and get the best on your team.**

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